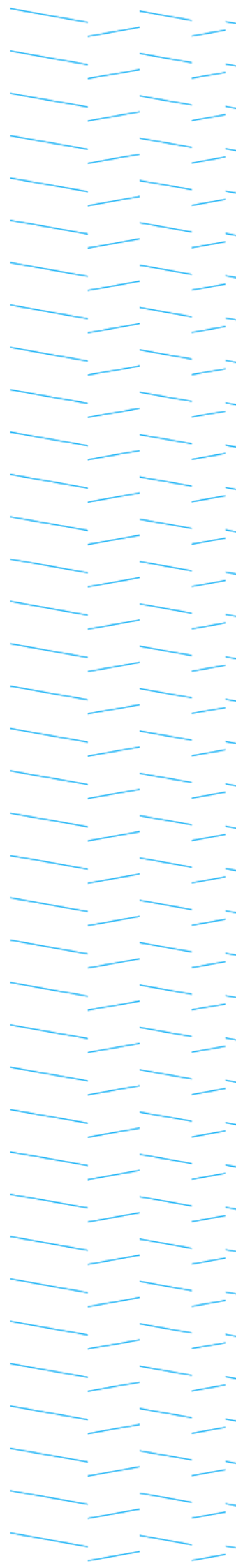


NELES

Neles Quality Policy

Policy is effective from 1.7.2020

Reviewed and approved by: President and CEO Olli Isotalo



NELES

Purpose of the document and description of the policy

The foundation for our Neles Quality Policy and everything we do is built on our Mission and Values. We are all responsible for Quality.

This means that together we:

- Strive to continuously improve our management system in order to provide products and services to our Customers which effectively meet or exceed their expectations for quality, safety, performance, delivery, sustainability and value
- Work to better understand our Customers' and Stakeholders' expectations and business needs because we believe in honoring our commitments
- Actively identify and mitigate risks that can affect our ability to meet our goals and objectives as well as identify opportunities that help us to achieve and exceed our targets
- Consistently follow required procedures and agreed upon guidelines